

# FOODBIZ WORKSHOP 2015: REALITY BITES

## LEARN THE TRICKS AND AVOID THE PITFALLS

Date: Thursday - August 20<sup>th</sup>, 2015

Time: 9.30am to 4.30pm.

Venue: Artist Kitchen, Taylor's University



### DAY 1 TIMELINE OF AGENDA

#### Speakers:

Mr Gabriele Vendruscolo from Irinox

Ms Millie Chan & Mr Samuel Chia from Rational

Mr Rudolf Kitzbichler from Meiko

Ms Lisa Zancanaro from Besser Vacuum

9.30 am REALITY OF THE FOOD BUSINESS - Statistics and Facts

9.45 am ISSUES FACING OWNERS AND OPERATORS TODAY – PART 1

#### COST IN THE FOOD AND BEVERAGE BUSINESS

REALITY: LABOUR COST

It's getting more expensive – can you operate with less?

REALITY: COSTS ARE HIGH

Its not just food costs – utilities and operating costs

REALITY: DOWN THE DRAIN

Wastages that occurs in the commercial kitchen

**\* A tea break in between.**

12.30 pm LUNCH SERVED (12.30PM – 1.30PM)

2.00 pm ISSUES FACING OWNERS AND OPERATORS TODAY – PART 2

#### PRODUCTIVITY & EFFICIENCY

REALITY: FOOD CONSISTENCY

What you can do to assure quality in the kitchen

REALITY: FOOD CONTAMINATION IN YOUR KITCHEN & RESTAURANT

It's not just the food – every area has a role to play

REALITY: EQUIPMENT – EVALUATING YOUR NEEDS

Your returns against your investment

**LEARN & SEE HOW 1 KITCHEN SOLVED THESE ISSUES THROUGHOUT THE DAY**

**Speakers will conduct demonstrations and hands on case studies.**

4.30 pm END

**\* A tea break in between.**

#### Q & A with additional demo if necessary

- Participants are encouraged to submit request for case studies before the event if they have questions that they would like the speakers to help them.
- Agenda are subject to change with participant's feedback and request

END of DAY 1

# FOODBIZ WORKSHOP 2015: REALITY BITES

## LEARN THE TRICKS AND AVOID THE PITFALLS

Date: Friday - August 21<sup>st</sup>, 2015  
Time: 9.30am to 4.30pm.  
Venue: Classroom, Taylor's University



### DAY 2 TIMELINE OF AGENDA

Speaker : Mr Rick Chee from F & B Facilities

9.45 am **RIGHT AT THE BEGINNING:**  
Prospect of the F&B Business in Malaysia

#### **AVOID THE PITFALLS**

Mistakes to avoid

10.45 am TEA BREAK

11.00 am **Your CONCEPT • Your MENU • Your BUDGET**  
How it all MUST come together.

Your Licenses & Legislation

**Q & A session.**

12.00 pm **LUNCH SERVED (12.00 to 2.00pm)**

2.00 pm GUEST SPEAKERS TO SHARE THEIR EXPERIENCES (TBA)

Speaker: Mr Vincent Soon from F & B Facilities Sdn Bhd

2.30 pm **THE BUSINESS MODEL**

- Your steering committee
- 5 Key Performance Indicators (KPIs)

3.30 pm TEA BREAK

3.45 pm **THE BASIC FUNDAMENTALS OF SYSTEMS & ITS FUNCTIONS**

SOP – Standard Operating Procedures

**THE EVALUATION & ENFORCEMENT PROCESS.**

Faster, Better, More Effective?

**Q & A session.**

4.30 pm END

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END OF DAY 2