FOODBIZ WORKSHOP 2015: REALITY BITES LEARN THE TRICKS AND AVOID THE PITFALLS

Date: Thursday - August 20th, 2015

Time: 9.30am to 4.30pm.

Venue: Artist Kitchen, Taylor's University

DAY 1 TIMELINE OF AGENDA

Speakers:

Mr Gabriele Vendruscolo from Irinox

Ms Millie Chan & Mr Samuel Chia from Rational

Mr Rudolf Kitzbichler from Meiko Ms Lisa Zancanaro from Besser Vacuum

9.30 am REALITY OF THE FOOD BUSINESS - Statistics and Facts

9.45 am ISSUES FACING OWNERS AND OPERATORS TODAY – PART 1

COST IN THE FOOD AND BEVERAGE BUSINESS

REALITY: LABOUR COST

It's getting more expensive – can you operate with less?

REALITY: COSTS ARE HIGH

Its not just food costs – utilities and operating costs

REALITY: DOWN THE DRAIN

Wastages that occurs in the commercial kitchen

12.30 pm LUNCH SERVED (12.30PM – 1.30PM)

2.00 pm ISSUES FACING OWNERS AND OPERATORS TODAY – PART 2

PRODUCTIVITY & EFFICIENCY

REALITY: FOOD CONSISTENCY

What you can do to assure quality in the kitchen

REALITY: FOOD CONTAMINATION IN YOUR KITCHEN &

RESTAURANT

It's not just the food – every area has a role to play

REALITY: EQUIPMENT – EVALUATING YOUR NEEDS

Your returns against your investment

LEARN & SEE HOW 1 KITCHEN SOLVED THESE ISSUES

THROUGHOUT THE DAY

Speakers will conduct demonstrations and hands on case studies.

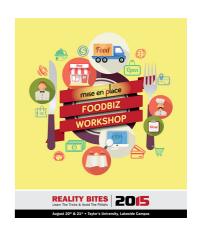
4.30 pm END

* A tea break in between.

Q & A with additional demo if necessary

- Participants are encouraged to submit request for case studies before the event if they have questions that they would like the speakers to help them.
- Agenda are subject to change with participant's feedback and request

END of DAY 1



^{*} A tea break in between.

FOODBIZ WORKSHOP 2015: REALITY BITES LEARN THE TRICKS AND AVOID THE PITFALLS

Date: Friday - August 21st, 2015

Time: 9.30am to 4.30pm.

Venue: Classroom, Taylor's University

DAY 2 TIMELINE OF AGENDA

Speaker: Mr Rick Chee from F & B Facilities

9.45 am **RIGHT AT THE BEGINNING:**

Prospect of the F&B Business in Malaysia

AVOID THE PITFALLS

Mistakes to avoid

10.45 am TEA BREAK

11.00 am Your CONCEPT • Your MENU • Your BUDGET

How it all MUST come together.

Your Licenses & Legislation

Q & A session.

12.00 pm LUNCH SERVED (12.00 to 2.00pm)

2.00 pm GUEST SPEAKERS TO SHARE THEIR EXPERIENCES (TBA)

Speaker: Mr Vincent Soon from F & B Facilities Sdn Bhd

2.30 pm THE BUSINESS MODEL

Your steering committee

• 5 Key Performance Indicators (KPIs)

3.30 pm TEA BREAK

3.45 pm THE BASIC FUNDAMENTALS OF SYSTEMS & ITS FUNCTIONS

SOP – Standard Operating Procedures

THE EVALUATION & ENFORCEMENT PROCESS.

Faster, Better, More Effective?

Q & A session.

4.30 pm END

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END OF DAY 2

